



YOU CAN RELY ON DEFY

DTD312
DTD313

TUMBLE DRYER

CONDENSER TECHNOLOGY

Record in the space below the listed information for future reference.
The serial number is found on the serial label located on the inside of the door on the dryer.

SERIAL NUMBER.....

DATE OF PURCHASE.....

PURCHASED FROM.....

.....

The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.

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Please register your product at

www.defy.co.za

DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

1 Introduction

Dear customer,

Your new Defy tumble dryer was manufactured in a state of the art facility and has passed the strictest quality control procedures.

Please read this manual carefully before using your product for the first time and then store it within easy reach for future reference.

We trust you will enjoy years of trouble free use.

The user manual:

- This manual will provide you with information on how to safely operate and care for your dryer in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.
- Please read all additional documents supplied with your dryer.
- Please note that this manual is used for several similar but different models. Please check for relevance regarding your particular model.

Explanation of symbols used in this manual



Important safety information. Warning for hazardous situations with regard to life and property.



Caution; Warning for supply voltage.



Caution; Warning for fire hazard.



Caution; Warning for hot surfaces.



Read the instructions.



Useful information. Important information or useful hints about usage.

Unpacking

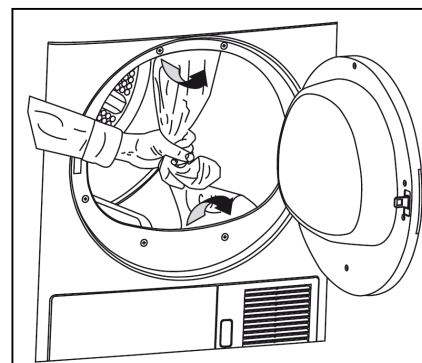
Remove all packaging. Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating. If the dryer is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

Remove the transport safety assembly before using the dryer for the first time.

You will find a nylon bag inside the drum containing a piece of Polystyrene. Grasp the section marked XXXX and pull the bag out to remove the transport safety assembly. Ensure that no part of the assembly remains inside the drum.

1. Unplug the dryer before transporting it.

2. Remove the water drain (if any) and chimney connections.
3. Drain the water (if any) in the dryer.



Carry the dryer in the upright position. If it is not possible to carry the dryer in the upright position, carry it by tilting it towards the right side when looked on from the front. After the dryer has been positioned, you should wait for 12 hours before starting it.

2 Important safety information

- Read and understand the safety instructions before using the dryer. Any failure of the dryer or losses caused by ignoring these instructions are not covered by warranties or liabilities.
- This dryer is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the dryer by a person responsible for their safety. Children should be supervised to ensure that they do not play with the dryer.



Warning against electric shock

- The dryer is equipped with a 3 pronged earthed plug which must be plugged into an appropriate and easy to reach earthed wall socket.
- Do not attempt to modify the plug.
- Do not use a double adaptor, multi-plug or extension cord.
- If the supply cord is damaged it should be replaced by an authorised service agent to avoid an electrical hazard.
- Do not attempt to repair the dryer yourself. Repairs should only be undertaken by authorised service agents.
- Never touch the plug with wet hands nor pull on the cable to unplug the dryer.
- Never wash the dryer with water.



Warning against possible explosions.

- Do not place combustible materials such as petrol, alcohol or thinners near or in the dryer. Neither attempt to dry fabrics which have been soaked with or exposed to these materials.
- Do not operate the dryer if a gas leak or spillage of combustible liquids has occurred nearby.



Warning against fire

- Empty pockets of cigarette lighters and matches.
- Do not attempt to dry cushions or quilts as these will accumulate excessive heat.

- Do not dry unwashed fabrics. Fabrics must be damp before drying them.
- Garments bolstered with rubber foam (latex foam), shower caps, water resistant textiles, materials with rubber reinforcement and rubber foam pads should not be dried in the dryer.
- Do not connect the air outlet of the dryer to chimneys used to exhaust the fumes from gas or fuel burning products.
- Do not locate the dryer on a carpeted floor, as this may inhibit free air circulation under the dryer.



Warning against personal injury.

- Do not touch the laundry drum until the dryer stops operating.
- Check the drum before closing the door. Pets and children have been known to climb inside.



General safety instructions.

- The dryer is designed for domestic use only and it should be used for no other purpose other than that for which it was designed.
- Follow the drying instructions on garment care labels.
- Remove any coins, pins, screws, stones or sharp objects from clothing before placing them in the dryer.
- Underwear that contains metal reinforcements should not be placed in a dryer. Damage to the dryer can result if the metal reinforcements come loose during drying.
- Do not sit or stand on the dryer nor place heavy objects on top as deformation of the control panel and plastic components could occur.
- Do not overload the dryer.
- Always clean the lint filter before or after each drying cycle. Never operate your dryer without the lint filter installed.
- Do not allow fibres, dust and dirt to accumulation around the exhaust outlet and adjacent areas.
- Unplug the machine and keep the door closed when it is not in use.
- The final part of the drying cycle includes a cool down period to minimise creasing and to ensure that fabrics are de-stressed.

3 Installation

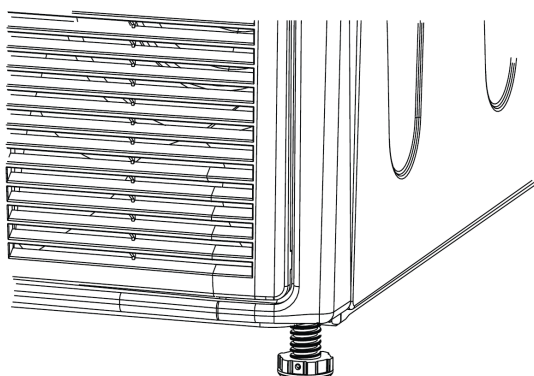
- i** Ensuring the correct installation is the customer's responsibility.

Location.

- The dryer should be located in a well ventilated room, away from heat sources such as gas, oil or coal fired appliances.
- Position the dryer on a flat, even, uncarpeted floor.
- Ensure that the rear wall of the dryer does not touch any protrusions such as taps, sockets and pipes.
- Ensure that an electrical supply point is within easy reach of the power cord.

Levelling.

- The dryer must be levelled to ensure vibration-free operation
- Level the dryer by turning the adjustable feet either in or out.
- Never remove the adjustable feet.



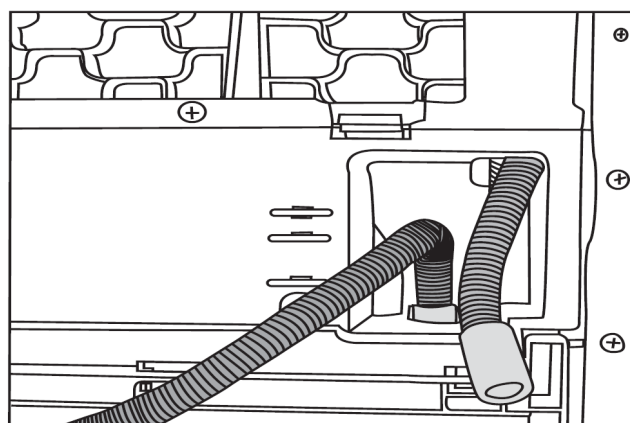
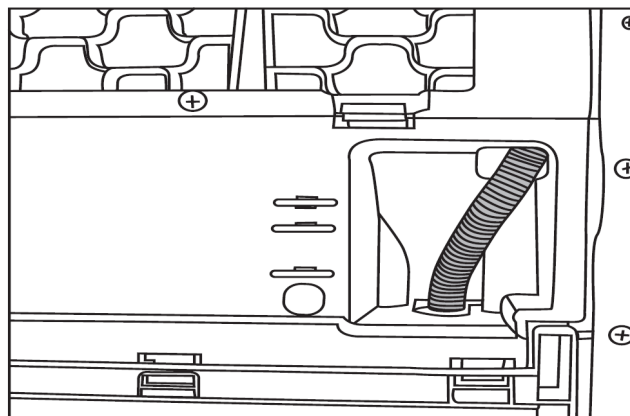
Draining accumulated water

The dryer is equipped with a condenser unit. Water accumulates in the water tank during the drying process. This water should be drained after each drying cycle. This may be done manually by removing and emptying the water tank or water may be drained automatically through the drain hose supplied.

Connecting the water drain hose

- Remove one end of the hose attached to the dryer as shown
- Connect the drain hose supplied with the dryer to the vacated pipe fitting as shown.

- The other end of the hose should be attached to a dedicated drain or basin the maximum height of which should not exceed 80 cm.
- Secure all hose ends as a loose end could flood your home.
- Do not bend, twist or kink the drain hose.



Electrical connection.

- The dryer must be plugged into a dedicated 230V. 16A. earthed wall socket.
- Do not use a double adaptor.
- The manufacturer and seller do not accept responsibility for any damage due to incorrect electrical connection.
- If the power cord needs replacing, use only a genuine type 'X' cord available from the nearest Defy Service Centre. The power cord must only be replaced by an authorised service agent to avoid an electrical hazard.

4 Advice column

The following items must NOT be placed in the Dryer as they pose a fire risk:

- Chemically impregnated fabrics such as mops or cleaning cloths saturated with wax or inflammable solvents.
- Rubber backed articles, rubber boots, and tennis shoes.
- Clothes fitted with foam rubber pads.
- Garments treated with dry-cleaning fluid or a combustible solution.
- Durable pleated items other than permanent press.
- Fibre-glass or leather items.
- Cushions, quilts and similar stuffed items as these accumulate heat.
- Gas lighters that have accidentally been left in pockets.

Loading

- Do not overload the machine. We recommend loading the drum to the halfway mark.
- Do not place dripping wet articles in the dryer. As much water as possible should be extracted before placing them in the drum.
- Clothes should not be loaded in a tangled condition as this will prolong the drying time.
- Mix small and large articles for faster drying time. Shake out each article for more even drying.
- It is recommended that synthetic whites and coloured articles are not mixed until their colour fastness has been established.
- Add a few hand towels to act as buffers when drying a very small load.
- Large items tend to retain a certain position in the drum. To ensure thorough drying it may be necessary to remove these articles midway during the drying cycle and reposition them before continuing.
- Bulky duvets and eiderdowns may not be suitable even if the dry weight of the item is within the prescribed limits. Their size may prevent them from tumbling.

Recommended loading level



Cotton T-shirts and Knit underwear.

- Dry only to a slightly damp stage. If these articles are allowed to tumble too long, the knitted cotton may shrink. This may be corrected by re-dampening or by wearing the article.

Curtains and slip covers.

- Remove from the dryer while slightly damp.
- Iron and hang immediately.

Chenille and candlewick bedspreads.

- Dry only one bedspread at a time.
- Remove as much moisture as possible before placing the bedspread in the dryer.
- Dry completely.

Lingerie.

- Use the Delicate programme.
- Remove soon after drying to minimize creasing.
- To avoid tangling, it is recommended that nylon stockings are enclosed in a nylon mesh bag during drying.

Knitted synthetics.

- Use a dry towel as a buffer, rubbing surfaces may cause small beads to form, (Turn these articles inside out).

Corduroy.

- Turn inside out.
- Remove while still damp and re-shape.

Silks, Dacrons and nylons.

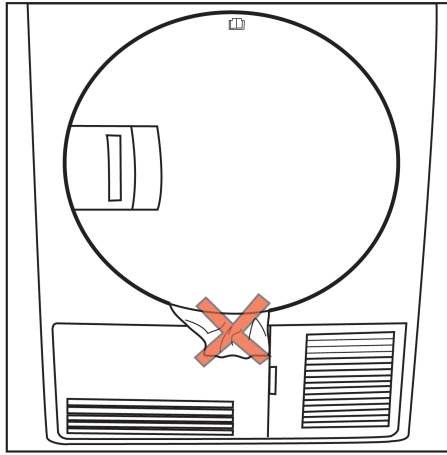
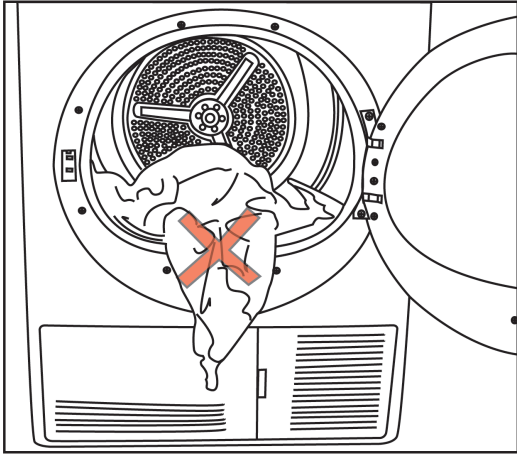
- Place in the dryer separately.
- Do not over-dry.

Loading the laundry

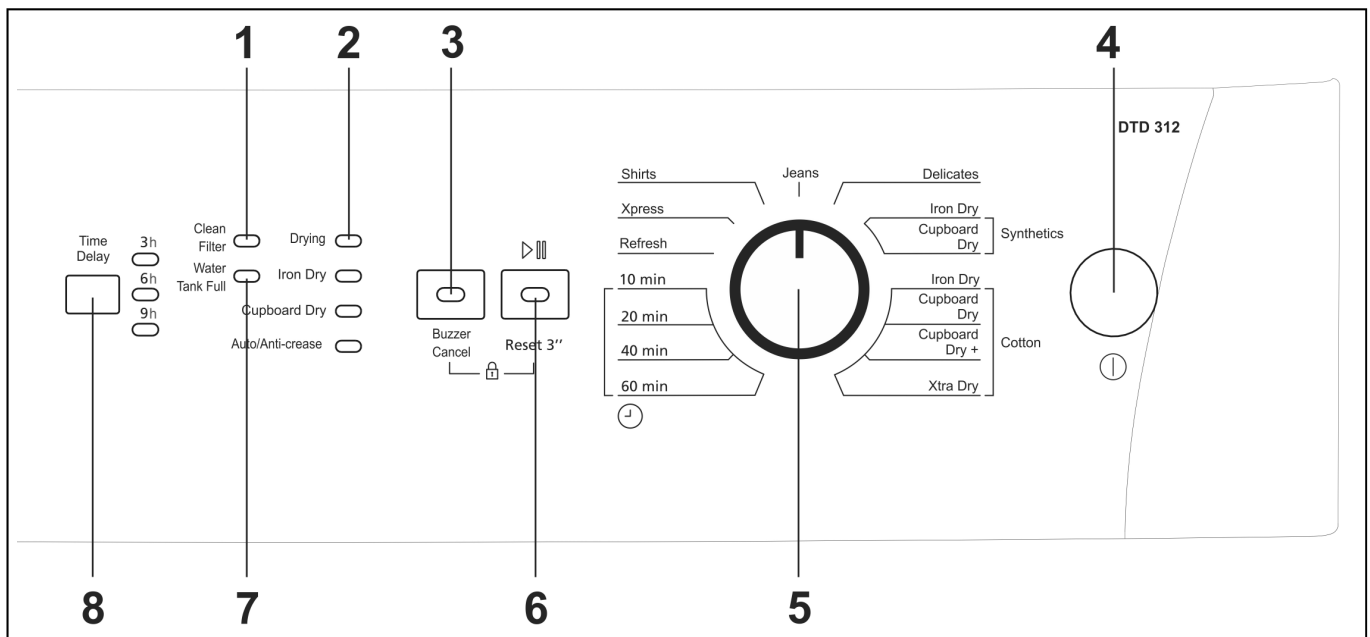
1. Open the loading door.
2. Place the laundry in the machine without compressing.
3. Push the loading door to close.



Ensure that no items are caught in the door. Ensure that the loading guidelines on the previous page are followed.



5 Control panel



1 Filter cleaning warning light

- The light switches on when the filter requires cleaning.

2 Programme progress indicator

- Indicates the progress of the selected programme.

3 Buzzer Cancel

- Used to cancel the audible chime (buzzer) sounded at the end of a programme.

4 On / Off button

- Switches the machine On and Off.

5 Programme selection knob

- Used to select a programme.

6 Start / Pause / Cancel button

- Used to Start, Pause or Cancel a programme.

7 Water tank warning light

- The light switches on when the water tank is full and needs emptying.

8 Time delay selection button

- Used to set a time delayed start.

6 Using the dryer

- Switch on at the wall socket
- Sort the laundry according to fabric type.
- Place the laundry in the drum.
- Close the door.
- Press the ON / Off button. This does not mean the programme has started.
- Select the appropriate drying programme using the programme selection knob.

Extra dry	Cotton laundry is dried at normal temperature. Thick , multi-layered laundry, towels, linen, jeans etc. are dried so that no ironing is required before cupboard storage.
Cupboard dry	Normal laundry, table cloths, underwear etc is dried so that no ironing is required before cupboard storage.
Cupboard dry plus	Normal laundry, table cloths, underwear etc is dried over and above the normal cupboard dry so that no ironing is required before cupboard storage.
Iron dry	Normal laundry, shirts, dresses etc. are dried ready to be ironed.

If the dryness level is not satisfactory set the programme selector to one of the timed programmes.

Please see the Programme selection and consumption table on page 10 for more details

- Press the Start / Pause / Cancel button to start the programme. The dryer will commence with the selected drying cycle and the relevant indicators will switch on.

Changing a programme during drying

- Press and hold the Start / Pause / Cancel button for 3 seconds to cancel the current programme.
- Select the new programme.
- Press and hold the Start / Pause / Cancel button to start the new programme.

You can also select a new programme by turning the programme selector knob to the desired programme while the dryer is operating. Then press the Start / Hold Cancel button

Adding or removing laundry while dryer is in pause mode.

- Press the Start / Pause / Cancel button to pause the machine.
- The drying process will stop.
- Add or remove laundry as desired.



Caution:

- The inside of the drum is hot. Avoid contact to prevent burns.
- Press the Start / Pause / Cancel button to resume drying.
- Note: Damp laundry added will transfer moisture to articles all ready in the dryer and these may not be dry when the programme ends.

Cancelling a programme

- Press and hold the Start / Pause / Cancel button for 3 seconds.
- The Lint filter cleaning, Water tank and End/ Anti-creasing lights will switch on.

End of programme

- The End/Anti creasing, Lint filter cleaning and Water tank warning lights will switch on.
- Open the door and remove the dried laundry.
- **If you do not remove the laundry at the end of the drying cycle, a 2 hour anti-creasing cycle will automatically begin to operate**
- Press the ON / OFF button to switch the dryer off.
- Clean the lint filter and empty the water tank after each drying cycle.

7 Programmes

Main programmes

Depending on the fabric type the following main drying programmes are featured.

Cottons

- Recommended for cotton items. Bed sheets, towels, bath robes etc.

Synthetics

- Recommended for synthetic fabrics.
- Do not dry curtains or lace in the dryer

Anti-creasing

- A 2 hour anti-creasing programme will be activated if the laundry is not removed from the dryer at the end of the selected drying programme. The anti-creasing programme will rotate the drum at 10 minute intervals to prevent creasing

Additional programmes

These may vary for different dryer models.

Xpress

- For cottons which have been spin-dried at high speed in your washing machine.
- This programme dries 2Kg cotton laundry in 35 minutes.

Shirt

- A programme specifically designed for drying shirts, leaving them slightly moist and ready for ironing.
- To minimise creasing, we recommend you do not leave the shirts in the dryer at the end of the programme.

Jeans

- For jeans which have been spin-dried at high speed in your washing machine.

Delicates

- For drying at a lower temperature.
- Ideal for drying delicate laundry such as fine underwear silk blouses etc.
- Also suitable for those garments requiring hand washing only.
- We recommend you place these items in a cloth bag to minimise scuffing and creasing.
- Hang them out to breathe immediately after drying.

Ventilation

A 10 minute programme without heat.

Used for aerating stuffy clothes that have been stored for some time.

Low temperature timed programmes

10, 20, 40, and 60 minute programmes may be selected

The machine will dry for the selected time regardless of the dryness level.

8 Programme selection and consumption table

Programmes	Capacity (Kg)	Spin speed in washing machine (rpm)	Approximate remaining humidity (%)	Drying time in minutes
Cottons and Coloured fabrics				
Cupboard dry	8	1000	60	125
Cupboard dry +	8	1000	60	129
Iron dry	8	1000	60	105
Xpress	2	1400	50	35
Shirt	1,5	1000	50	40
Jeans	4	1200-1000	50	80
Delicates	2	800	40	40
Synthetics				
Ready to wear	4	800	40	53
Energy Consumption Values				
Programmes	Capacity (Kg)	Spin speed in washing Machine (rpm)	Approximate remaining humidity (%)	Energy Consumption kWh
Cotton / Linen ready to wear*	8	1000	60	4.49
Cottons ready to iron	8	1000	60	3.80
Synthetics ready to wear	4	800	40	1.80

- Energy label standard programme (EN 61121:2005)
- All values given in the above table are fixed according to EN 61121: 2005 Standard
- Values may deviate depending on laundry type Spin speed , environmental conditions and voltage fluctuations.

9 Auxiliary functions

Buzzer cancel

- At the end of a drying programme an audible chime (buzzer) will sound.
- If you find this annoying, you may undo this function by pressing the Cancel audio warning button.
- The relevant indicator light will switch on to denote the chime (buzzer) has been cancelled.
- This may be done either before or after the programme starts.

Filter cleaning

- A warning light will switch on to act as a reminder whenever the filter requires cleaning.

Water tank

- A warning light will switch on to act as a reminder whenever the water tank is full and requires emptying.
- Should the tank become full during the drying cycle the light will flash and the dryer will pause.
- Drain the tank and press the Start / Pause / cancel button.
- The symbol switches off and the drying programme resumes.

Time delay

- A programme start time may be delayed by 3, 6 or 9 hours.
- Load the laundry and close the dryer door.
- Select the drying programme and any desired auxiliary functions.
- Press the time delay button repeatedly to select either a 3, 6 or 9 hour delay.
- *Pressing the button once more, cancels the time delay function.*
- The relevant indicator light will switch on
- Press the Start / Pause / Cancel button.
- During the delay period laundry will be rotated for 4 seconds every 10 minutes to prevent creasing
- Additional laundry may be added at any time during the time delay period.

- At the end of the countdown the selected drying programme will commence and the time delay symbol will switch off.

Cancelling the time delay

- Should you wish to cancel the time delay and start the dryer immediately Press and hold the Start / Hold / Cancel button for 3 seconds.
- Thereafter press the Start / Hold / Cancel button to start the programme right away.

Progress indicators

- You may monitor the drying process by means of the programme progress indicators.
- These will light up at the beginning of each programme step and switch off when that step has been completed.
- The *drying* light will be illuminated until *Iron dry* lights up, followed by *Cupboard dry* and so on until *End / Anti-creasing*.
- If more than one light is illuminated a problem has occurred. See trouble shooting in this book.


Child lock

- The dryer is equipped with a child lock to prevent accidental activation of the dryer controls while it is operating.
- When the lock is activated only the Start / Pause / Cancel button remains operational. Even the door locks.
- To activate the lock, press and hold the Start / Pause / Cancel button and the Cancel Audio warning button simultaneously for 3 seconds. A long beep will sound.
- Any attempt at pushing buttons while the lock is active is followed by 2 beeps
- To cancel, during a programme press and hold the same buttons again for 3 seconds. A single beep will sound.

NOTE

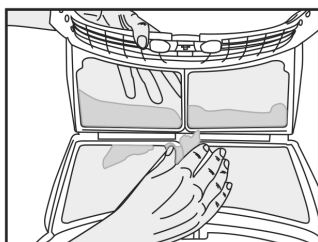
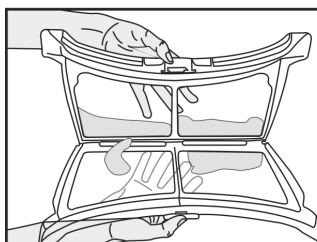
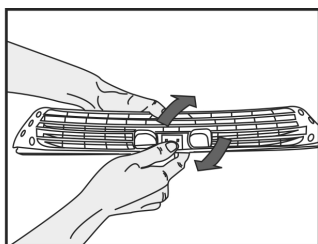
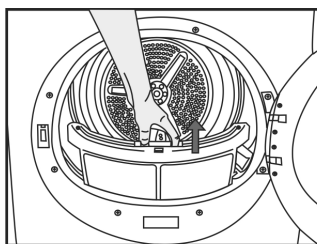
The lock is deactivated when the machine is restarted by pressing the ON / Off Button

10 Maintenance and cleaning

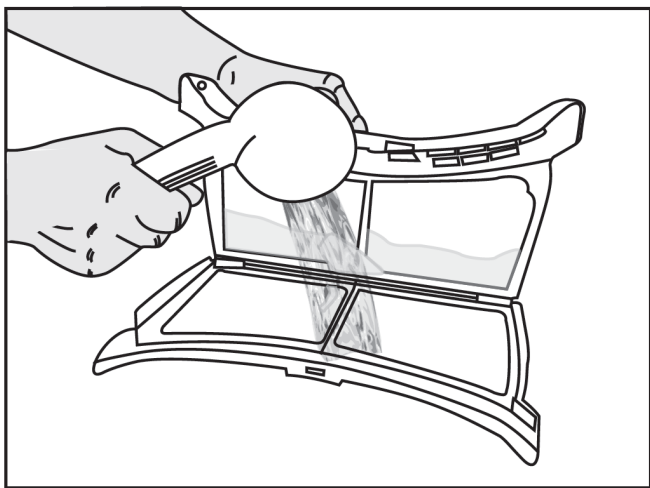
 **Unplug the dryer from the mains before attempting any cleaning or maintenance work.**

Cleaning the lint filter

- The lint filter collects lint and loose fibres during drying and must be cleaned before or after each drying cycle.
- To clean the filter, open the door and remove the filter by pulling it up and out.
- Open the filter as shown.
- Clean the accumulated lint by hand or using a soft cloth.



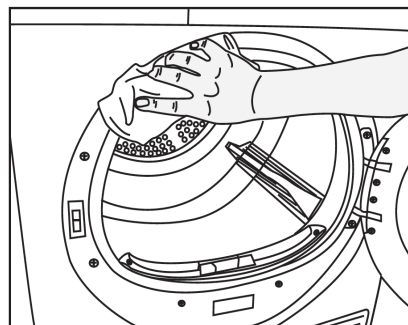
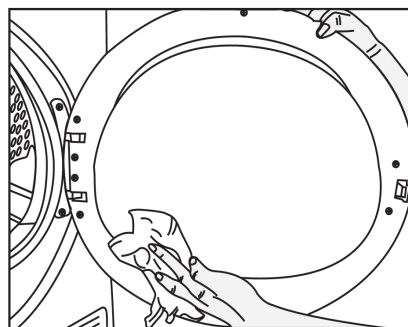
- Rinse under running water if necessary to open the pores in the mesh.



- Dry and close the filter
- Reinsert it in it's housing.

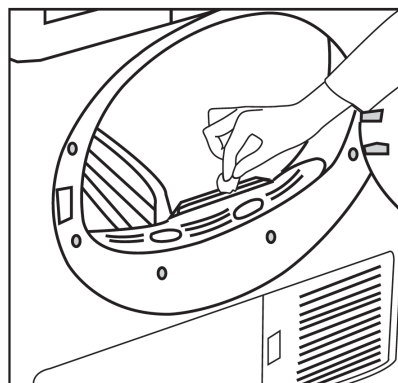
Cleaning the door and door gasket

Clean the entire inner surface of the door and the door gasket with a moist cloth.



Cleaning the moisture sensors

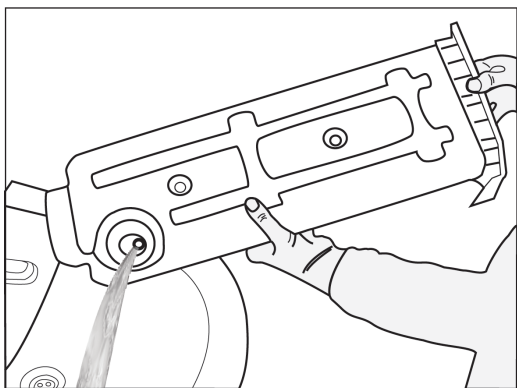
- Humidity sensors are located on the inside of the drum ribs. These determine when the laundry is dry.
- The ribs should be cleaned every three months.
- Wait till the dryer has cooled down and wipe the ribs with a soft cloth dipped in vinegar, then wipe dry.



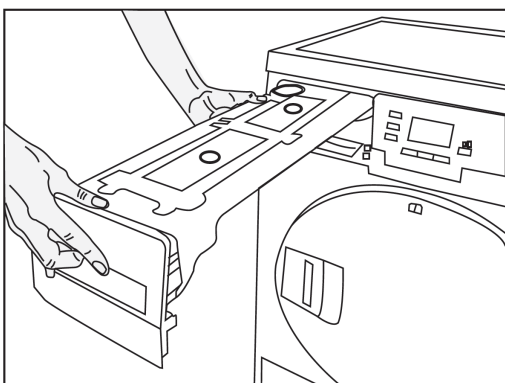
Draining the water tank

- Dampness from the laundry is removed during drying and condenses in the water tank
- Drain the tank after each drying cycle.
- Should you forget to drain the tank, a warning symbol in the display will display when the tank is full.
- Open the drawer and carefully remove the tank.

Draining the water tank. (Continued)



- Drain the tank and clean the funnel of any lint
- Slide the empty tank back in it's housing.



⚠ Never remove the water tank whilst the dryer is operating.

⚠ Condensed water is not fit for drinking

Cleaning the condenser

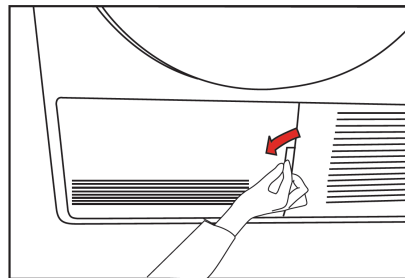
Hot and humid air is cooled using ambient air. Humid air circulating in the dryer is cooled, condensed and pumped into the tank.

Clean the condenser once a month or after every 30 drying cycles.

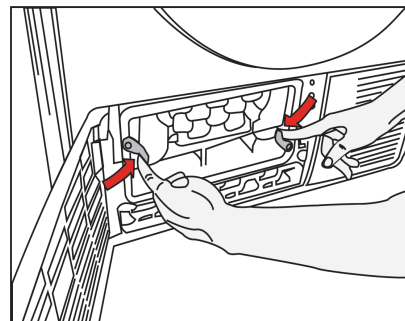
Wait until the dryer has cooled down.

1. Open the front flap
2. Unlock the 2 condenser locks
3. Pull the condenser out
4. Clean the condenser with pressurised water and wait until all the water drains off. Fit the condenser back in it's housing
5. Replace the condenser back into its housing. Fasten the 2 Condenser locks and ensure they are seated correctly.
6. Close the front flap

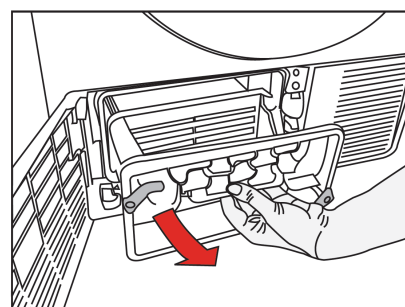
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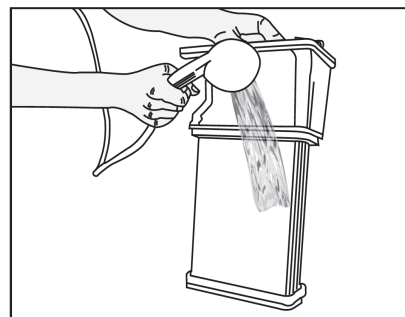
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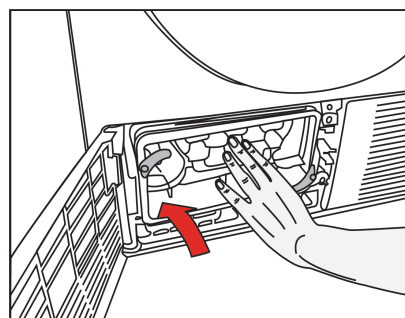
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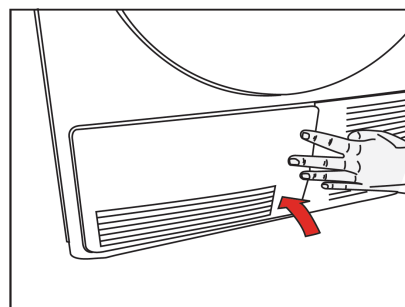
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5



6



11 Trouble shooting

Since the following are not factory faults, they are the owner's responsibility.

- Damage to exterior finish.
- Breakage of components.
- Damage through improper use or installation of the dryer.
- Damage caused by moving the dryer.

Drying takes too long.

- Clean the lint filter.
- Improve room ventilation.
- Clean moisture sensors.
- Do not overload dryer.
- Spin laundry at a higher speed in your washing machine.

Laundry is still wet after drying

- Select a more appropriate programme.
- Use a timed programme.
- Clean the lint filter.
- Do not overload dryer.
- Spin laundry at a higher speed in your washing machine.

Dryer does not switch on

Ensure dryer is plugged into mains.

Close the door.

Press the Start / Pause / Cancel button.

De activate the child lock.

Ensure the dryer is not in pause mode

Programme is interrupted without cause.

- Close door.
- Press the Start / Pause /Cancel button.
- Drain the water tank.

Laundry has shrunk, become felted or has deteriorated.

- Select a programme suitable for the type of fabric.
- Follow the instructions on the garment care label.

The Drying indicator light flashes

- A heat sensor failure has occurred.
Contact your nearest Defy Service Agent.

The End anti-creasing light is on

- Switch the dryer off and remove laundry.

Lint filter cleaning light is on

- Clean lint filter.
- Clean filter drawer.

Water leaks from door

- Clean inner door and gasket.
- Close door until you hear an audible click.

Water tank light flashes

- Empty water tank.

Condenser cleaning light is on

(where fitted)

- Clean condenser.

Dryer makes noises

- Noises from the compressor, water pump and expanding metals are normal.

If you experience a problem with the machine, please check the following before calling a Service technician.

You may be charged for a service call, even during the warranty period, if no fault is found.

1. Check that the cord is plugged in and that the wall socket switch is on.
 2. Check that there is power to the wall socket by testing the socket with a small electric appliance such as a hair dryer.
 3. Check if a house circuit breaker has tripped out.
 4. Check that the laundry is evenly distributed inside the drum.
 5. Check that the machine is not overloaded.
 6. Check that the dryer door is firmly closed.
 7. Check if the ON/OFF button is pushed in.
- Check that the lint filter has been cleaned.

12 Technical specifications

Drying method	Condenser technology
Height (adjustable)	846mm
Width	595mm
Depth	598mm
Height adjustment of feet	5mm
Weight, unpacked	38kg approx.
Capacity (max)	8kg
Rated power output	See type label (located behind loading door)
Model code	See type label (located behind loading door)

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Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

BLOEMFONTEIN

160 Long Street, Hilton,
Bloemfontein 9301.
Tel. 051 400 3900
Bloemfontein.Service@defy.co.za

CAPE TOWN

5A Marconi Rd.
Montague Gardens, 7441.
Tel. 021 526 3000
CapeTown.Service@defy.co.za

DURBAN

35 Intersite Avenue,
Umgeni Business Park, Durban 4051.
Tel. 031 268 3300
Durban.Service@defy.co.za

EAST LONDON

16 Bowls Rd. Arcadia, East London 5201.
Tel. 043 743 7100
EastLondon.Service@defy.co.za

JOHANNESBURG

Cnr. Mimetes & Kruger Sts. Denver ext.12
Johannesburg. 2094.
Tel. 011 621 0200 or 011 621 0300
Gauteng.Service@defy.co.za

POLOKWANE

87 Nelson Mandela Drive. Superbia 0699.
Tel. 0152 92 1166 / 7 / 8 / 9.
Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road,
North End, Port Elizabeth 6001.
Tel. 041 401 6400
PortElizabeth.Service@defy.co.za

PRETORIA.

Block A1 Old Mutual Industrial Park.
Cnr. D.F.Malan Drive & Moot Str.
Hermanstad. 0082.
Tel. 012 377 8300
Pretoria.Service@defy.co.za

**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS.
PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.**

This certificate is issued by DEFY APPLIANCES LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. These warranties shall not apply to the appliance if it is purchased or used beyond the borders of the Republic of South Africa, Namibia, Botswana, Swaziland and Lesotho.
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**